

Instructions for Unfreezing a case

To unfreeze a case on Medleapr portal in order to rectify any data entry level error kindly write a formal letter to the State Nodal officer requesting to unfreeze the case with valid reason. The application should have following information: -

1. Dispatch number on the letter.
2. Case ID which is needed to be unfreezed (both Computer generated and manual no given by doctor).
3. Reason to unfreeze the case.
4. Name of the doctor with user id.
5. Signatures of the respective MO and SMO of the institute.

Scan the application and send it to State Nodal Officer email id : mlrpmrb@gmail.com